

## **Wildwater Ocoee**

3/5/13

The Ocoee River with big, closely spaced rapids, makes it one of the most popular whitewater rivers in the nation. No other river in the East offers the degree of challenge, variety and consistent water flow that is found here. Raft one of the ten best whitewater rivers in the country as stated by Canoe Magazine. It has been chosen as the site of several national whitewater championships and was home for the 1996 Olympic Whitewater competition.

### **Ocoee Middle**

Raft one of the most popular guided five mile stretches of whitewater in the country. With exciting rapids just 20 feet from the put-in and continuous waves and action, your trip and any trepidation, pass before you know it. (minimum age 12)

### **Ocoee Upper**

The newest whitewater run comes alive with five miles of guided rafting which includes the 1/2 mile Olympic whitewater course. Weekends only. (minimum age 12)

### **Ocoee Combo**

The ultimate Ocoee adventure whitewater enthusiasts dream of! Enjoy the entire 10 miles of guided Ocoee whitewater to give you a full day on the water with lunch included. Weekends only. (minimum age 12)

### **Wildwater Willie's Mine Shaft Restaurant**

After a hot shower and dry clothes come join us immediately after your trip in our new restaurant to watch the slide show of your trip and enjoy a meal & a drink. Enjoy your favorite sport on our large flat screen TV's.

### **Ocoee River Basin Canopy Tours**

Enjoy a soaring and gliding experience naturally fueled by a gradual elevation change. It takes limited energy to participate and you will travel over 9 ziplines and cross three sky bridges. Every Canopy Tours begins with instruction and practice zips. (Minimum age 10 years & 70 lbs. to 250 lbs.)

### **Directions to Wildwater Ocoee & Ocoee River basin Canopy Tours**

#### **Wildwater Rafting Center**

4596 Highway 64 West

Ducktown, TN 37326

Reservations Phone: 866-319-8870

Local Phone: 423-496-4904

GPS Coordinates: 35 02' 07 N 084 25' 46 W

Wildwater Ocoee is on US 64, 3 miles west of Ducktown, Tennessee, and 7 miles west of the North Carolina / Tennessee state line.

#### **Ocoee River Basin Canopy Tours**

5000 Hwy. 64 West Ducktown, TN 37326

Reservations Phone: 866-319-8870

Local Phone: 423-548-5100

Ocoee River Basin Canopy Tours is located 1/2 mile west of Ducktown, TN, on Hwy 64 and 1.5 miles east of the rafting center.

## **How to Dress for Whitewater Rafting**

### **Cooler Weather**

- \* Wetsuits and bootie rentals available
- \* Complimentary spray jackets
- \* Wool or synthetic (polypropylene) garments will help keep you warm when wet
- \* Cotton will leave you wet, cold and clammy. **DO NOT WEAR COTTON**
- \* A good wool cap can help significantly, 40% of heat loss is through the head
- \* Wool socks are also recommended if you don't have neoprene booties
- \* You will need a strap, Chums or string if you wear prescription or sunglasses
- \* Be certain to bring a change of clothes and a towel. (We have showers)

### **Warm Weather**

- \* Bathing suits or shorts
- \* T-Shirt, 50/50 better than 100% cotton
- \* Tennis shoes or sport sandals (no flip-flops)
- \* Sunscreen - The water reflects and enhances the chance of sunburn
- \* You will need a strap, Chums or string if you wear prescription or sunglasses
- \* Be certain to bring a change of clothes and a towel. (We have showers)

Our river store has Chums, sunscreen, t-shirts, sport sandals, towels and other necessary items should you forget them.

## **The Risks and Responsibilities of Rafting & Canopy Tours**

While Wildwater Ltd., Nantahala Gorge Canopy Tours & the managing agencies set a minimum age and/or weight for trips, you must also evaluate your own fitness level. Participating in outdoor activities involves inherent risks, and can be physically demanding. If you are seriously overweight or have special medical conditions, you should consult your physician before participating. You cannot go if you are pregnant. All Guests go at their own risk and are required to sign a waiver of liability.

### **Alcohol**

Wildwater reserves the right to refuse to accommodate anyone under the influence of alcohol or drugs (which may impair abilities on the activity). We will not hesitate to remove them from the activity without refund.

### **Liability**

Wildwater provides high quality equipment and staff is professionally trained for your well being. However, each person must evaluate their own abilities, readiness and is responsible for their own liability, you will be required to sign a waiver prior to the start.

### **Reservations Policy**

Call 800-451-9972 or go Online to check on availability and trip times. If the day and time of your trip is important, make your reservation immediately as dates do fill up. For groups of 9 or less, telephone reservations made more than two weeks away will be held for seven (7) days

pending receipt of full payment. For groups of 10 or more, telephone reservations made more than 30 days away will be held for (7) days pending receipt of a deposit payment equal to \$20 per person, with the balance due 30 days prior to trip date.

### **Cancellations and Date Transfers**

Please make sure everyone in your group knows canceling or rescheduling can result in penalties. If we have to cancel a trip for safety reasons a full refund will be given.

### **Cancellation Guarantee**

Wildwater introduces an exclusive service to our Guests. Freedom to change your mind and no pressure if you have to cancel or reschedule.

- Full Refund except for Guarantee Fee for any reservation cancelled by 5pm the day before their Activity or Lodging.
- Full Credit in the form of a Voucher or Wildwater Adventure Dollars for any Activity or Lodging cancelled the same day scheduled. Prior to Activity Start time.
- A 7.5% Fee will be charged on the reservation. This is non-refundable.
- Freedom to reschedule is unlimited as long as it is done before activity starting time for any reason including weather.

### **Standard Cancellation**

Industry Standard policy for a contracted service between a customer and provider. Just like buying a seat on an airplane, Guests purchase an opportunity to ride at a specific time and place.

- Full Refund except for one \$10 reservation fee for any reservation cancelled 14 days in advance.
- \$20 per person cancellation fee for any activity cancelled between 14 and 7 days before the activity.
- No refund for any reservation cancelled less than seven days before their activity date.
- Rescheduling will be treated as a cancellation.
- No refunds for inclement weather, unless Wildwater cancels the activity.

Anyone wishing to request special treatment or changes to any policy may complete an "Exception Form" to be submitted to the CEO for a decision. There must be extenuating circumstances; car trouble, death in the family, documented illness, etc. Notification to Wildwater must have been made shortly after incident, not at check-in. Supporting documentation is required.